



# INTEGRATED MANAGEMENT SYSTEM POLICY

**"ROOTS Energy & Engineering Services W.L.L** Provide Engineering, Procurement, Construction, Commissioning and Operations & Maintenance, Facilities Management Services in Mechanical, Electrical, Instrumentation (MEP) Related to the Energy, Infrastructure, Power, Commercial, & Hospitality Industries.

**ROOTS Energy & Engineering Services W.L.L** commits to adhere to the highest standards of Quality, Health, and Safety & Environment (QHSE). **ROOTS Energy & Engineering Services W.L.L** will continually review and improve its processes and systems with special emphasis on the following:

## **Customer Satisfaction**

**ROOTS Energy & Engineering Services W.L.L** will deliver total customer satisfaction through service reliability and innovative solutions.

#### Compliance

**ROOTS Energy & Engineering Services W.L.L** will comply with statutory, regulatory, local & international standards and other requirements relevant to quality, occupational health, safety & environmental legislations.

## **Employee Training and Competency Development**

**ROOTS Energy & Engineering Services W.L.L** provides training to all its employees on Integrated Management System, and other organizational requirements. **ROOTS Energy & Engineering Services W.L.L** provides specialized training to develop the core competencies of its employees.

## Health, Safety & Environment

**ROOTS Energy & Engineering Services W.L.L** will protect and improve the safety, health of its employees at all times. All its employees and contractors will be asked to be accountable and to commit to QHSE highest standards. Safety Objectives are set for all line management.

**ROOTS Energy & Engineering Services W.L.L** will reduce to a minimum the impact on the environment by preventing pollution, reducing emissions and consumption of natural resources and maximizing the recycling of waste.

#### **Improvements**

**ROOTS** Energy & Engineering Services W.L.L ensures continual improvement of its organization's management systems through periodic review of its policies, objectives and targets for relevance, changing conditions and new system or information.

#### Communications

**ROOTS Energy & Engineering Services W.L.L** ensures material information is disclosed in a timely, consistent, and appropriate manner, according to all applicable legal requirements. **ROOTS Energy & Engineering Services W.L.L** will prevent the improper use or disclosure of confidential material information. All **ROOTS Energy & Engineering Services W.L.L** personnel are informed about **ROOTS Energy & Engineering Services W.L.L** policies and other stakeholders on a need to know basis.

